

Privacy Policy

Effective Date: 21 July 2026

The Creative Gateway (Pty) Ltd is committed to protecting your privacy and processing personal information responsibly in accordance with applicable privacy laws, including the **Protection of Personal Information Act, 2013 (POPIA)** of South Africa.

Information We Collect

Depending on how you interact with our website, we may collect:

- Name
- Email address
- Telephone number
- Company name
- Country
- IP address
- Browser information
- Device information
- Website usage statistics

Currently, our website is primarily informational and does not require visitors to create user accounts.

How We Use Your Information

We may use personal information to:

- Respond to enquiries
- Improve our website
- Communicate with users
- Monitor website performance
- Comply with legal obligations

We do not sell personal information to third parties.

Data Security

We implement reasonable technical and organizational measures to protect information from:

- Unauthorized access
- Loss
- Misuse
- Alteration
- Disclosure

However, no online system can guarantee absolute security.

Third-Party Services

Our website may use trusted third-party providers, such as:

- Website hosting providers
- Analytics services
- Email services

These providers process information only as necessary to provide their services.

Your Rights

Subject to applicable law, you may request to:

- Access your personal information.
- Correct inaccurate information.
- Request deletion where appropriate.
- Withdraw consent where processing is based on consent.

Retention

We retain personal information only for as long as necessary to fulfil the purposes for which it was collected or as required by law.

Changes to this Privacy Policy

This Privacy Policy may be updated periodically. The latest version will always be available on this website.

Contact Us

For privacy-related enquiries:

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South Africa, Johannesburg
Email: admin@thecreativegateway.com